



10716 HWY 224
COMMERCE, TX. 75428-5212
(903) 886-4067 PHONE
(903) 886- 4768 FAX

Tire/Wheel Warranty Information

We are pleased to supply the tire and wheel assemblies on your trailer. Should you experience problems with any tire or wheel, or assemblies please fill out and email or fax direct to **TRAILSTAR** for immediate action.

Please take time to review the below listed warranty limitations and guidelines.

What Is Warranted and for How Long

Your tires are warranted against failure due to defective materials and workman ship. Tires are eligible for warranty if presented not more than 1 year from date of manufacture (D.O.M.) of your trailer and has a minimum of 2/32 tread remaining.

Computing Treadwear

Tread ware is computed as a percentage of the original, usable tread. The original, usable tread does not include the last 2/23rd inch of tread depth.

What Is Not Covered by the Warranty

Failures due to fire, accident, malicious mischief, improper inflation, improper use, running flat, **overloading or road hazards**. Example of road hazard include nails, glass, and other foreign objects and natural and manmade defects or obstacles, such as excavations, construction, potholes, and chuckholes. Damages caused by road hazards include cuts, snags, punctures, scuffs, carcass bruises and impact breaks.

- Premature or irregular wear due to improper inflation or alignment or balance.
- Tires presented by other than the original consumer.
- Tires with weather cracking which were purchased more than 1-year prior to presentation for adjustment. If you have no proof of purchase date, tire manufactured 1 year prior to presentation are not covered.
- Loss of time, inconvenience, loss of use of the vehicle, costs of towing or transportation or consequential damages of any type or nature.
- Any implied warranty, including merchantability or fitness is limited to the duration of this written warranty or 1 year whichever is less.
- Balancing or mounting charges.

****Note:** The limited warranty is the entire warranty by **TRAILSTAR** and **TRAILSTAR's** complete obligation is as set forth herein. No one has authority to imply, suggest, agree represent, warrant or promise contrary to the terms hereof.



WARRANTY CLAIM FORM:

DATE: _____ PERSON FILING CLAIM: _____

CUSTOMERS' NAME: _____ PHONE #: _____

EMAIL: _____

ADDRESS: _____

DATE OF MFG. (DOM): _____ (MUST INCLUDE)

DOT# _____ (MUST INCLUDE) (SEE EXAMPLE)

EXAMPLE:



TRAILER SPEC INFO:
(SIZE) WIDTH _____ LENGTH _____

NUMBER OF AXLES: SINGLE TANDEM TRIPLE (CIRCLE ONE)

AXLE WEIGHT CAPACITY: _____

TYPE OF WHEEL: _____ TYPE OF TIRE: _____

QUANTITY AND DESCRIPTION OF DEFECT: PLEASE PROVIDE AS MUCH INFORMATION AS POSSIBLE:

SIGNATURE OF CUSTOMER: _____

ACTION TAKEN BY TRAILSTAR: _____

AUTHORIZED SIGNATURE OF TRAILSTAR _____

****NOTE: MUST PROVIDE PROOF OF PURCHASE AND PICTURE OF DEFECTIVE PRODUCT.**

TIRE@TRAILSTARTIREWHEEL.COM

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